



Exceptional Journeys

CYCLE & CARRIAGE TYRE WARRANTY

Cycle & Carriage warrants to replace all tyres that are proven as manufacturer's defect within 60 months (5 years) from date of purchase.

IS NOT WARRANTED:

Tyre claims are only accepted when proven as manufacturer's defect and are unserviceably damaged.

Following list of damages due to improper usage will not be acceptable for compensation:

1. Tyres damaged by road hazards, fire, accidents, corrosion, vandalism, or damages caused by nature.
2. Tyres damaged due to improper inflation pressure or the usage of unsuitable/faulty rim, valve, tube, and/or flap.
3. Tyres with premature or irregular wear due to improper inflation pressure, nonrotation of tyre position, usage of unsuitable/faulty rims and defective mechanical conditions of the vehicle (including misalignment, faulty shock absorbers/brakes, wheel imbalance and worn out/faulty parts.
4. Tyres mounted/dismounted using improper procedure and improper tyre/wheel assembly balancing.
5. Tyres in an out-of-shape condition after the first 20% of original tread depth.
6. Improper application/matching of tyre size and/or specification, or on vehicles in racing or special applications.
7. Tyres worn out with 1.6mm or less tread depth remaining.
8. Tyres which have been retreaded/repared.
9. Tyres suffered by flat spot while immobile.
10. Tyre noise due to irregular wear.

EXCLUSION:

All obligations or liabilities arising due to loss of time, inconvenience, loss of use of vehicle, and/or other incidental/consequential damages are excluded.

CUSTOMER'S OBLIGATIONS:

The customer must present the claim tyre, together with the vehicle on which it was used, to Cycle & Carriage. The cost of mounting, balancing, and other service charges or applicable taxes are payable by the customer.

NOTE:

In assessing the damage, the final judgement shall be made by Cycle & Carriage. The compensation amount will be calculated on a pro-rated basis; 1.6mm or less tread depth will not be under consideration. Tyres replaced on a warranty basis remain the property of Cycle & Carriage.