

GENERAL

1. What is Kia Connect?

Kia Connect is a one-stop App service that lets you connect with your vehicle seamlessly - Fully integrated with your Kia as well as smartphone, this service will take your driving and ownership experience to another level.

2. What are the key features of Kia Connect?

Features may differ based on eligible model and variant.

Remote Control

Control your car through your smartphone. Lock or unlock, start or stop the car engine and even adjust the air-conditioning to a desired temperature before you enter the car. You may also schedule your remote engine start at a specific time of your choice.

Vehicle Status & Diagnostics

Get real time vehicle status on your battery, fuel status and more. Initiate a vehicle health check to detect any vehicle faults and get notified if there is any via the smart message function.

Vehicle Maintenance

Never miss another car service and conveniently book an appointment through your smartphone via the myC&C app to manage your vehicle maintenance.

Emergency Assist

Have your pre-registered contacts be automatically notified during emergencies like when the airbags in your Kia is deployed.

Driving Statistics & History

Analyse your driving pattern and view your trip reports which includes the time, distance and route that you travelled.

3. Is Kia Connect available in all Kia car models & variants?

Kia Connect is exclusively available with Sonet and will be available for other selected models from Q2 2022.

4. Is there any external device used for Kia Connect?

No, there will be a Kia Connect module with a SIM card embedded inside the car for seamless operation.

5. How to download Kia Connect?

Kia Connect is available for both Android and iOS. It can be downloaded from Google Play Store and Apple App Store from Q2 2022.

6. Does the Kia Connect require internet connection?

Yes, internet connection is required for app usage.

PACKAGE & PRICING

1. Is there any subscription charge for Kia Connect service?

Yes, the standard subscription plan starts from \$550 for a 2-year plan.

2. Is there any renewal charge for Kia Connect service?

Yes, the Kia Connect can be renewed with a standard renewal fee from \$360 for a 2-year plan.