



Exceptional Journeys

# TOTAL PAINT PROTECTION 1 YEAR WARRANTY TERMS AND CONDITIONS

Our warranty covers against product bonding failure, blistering, bubbling, cracking, delaminating or peeling during the course of warranty duration from date of application.

The warranty shall be limited to preparing and recoating the affected area to correct the conditions. The correction shall be made as soon as is practical, at the facility at which the original application was provided.

This warranty is not transferable to other owners.

## EXCUSIONS:

1. Damages caused by external factors such as paint chips, swirl marks, holograms, marring and scratches, stone chips or natural elements such as hails, storms, accidents and or natural disasters.
2. In an unfortunate event that requires repair, repaint or replacement of body panels or parts, the warranty for the affected panel or part will cease.
3. If Product is being used for testing, sampling, reviewing, marketing, experimentation, advertising or any other activity that is deemed not authorised.
4. Poor maintenance of the exterior of the vehicle.
5. Car manufacturer defects or work carried out prior to the coating that result to paint imperfections including paintwork flaking or peeling.
6. Damage caused by abrasive compounds and or polishes on surfaces

## RECOMMENDATIONS FOR MAINTENANCE

### Washing

For best results wash on a weekly basis to avoid excessive contamination build up. Avoid washing in direct sunlight to minimize streaking and water spotting. Wash from the top down leaving the dirtiest sections for last to avoid cross contamination. Use separate soap and sponge for wheels.

### Drying

Always dry completely and never leave to "air" dry. Tap water contains minerals that may leave deposits creating water spots. Use quality microfiber towels for best results and avoid aggressive wiping, allowing the material to absorb the water.



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## Spot Removal

Never use aggressive products to polish the coating or remove surface contamination. Never use excessive force to remove spots. Bird droppings, tar, sap, etc. should be removed as soon as possible to avoid temporary staining or hardening on the coating.