



TERMS & CONDITIONS
CITROËN CARE LITE SERVICE PLAN
(FOR PASSENGER CARS AFTER WARRANTY ONLY)

General Terms & Conditions

1. CITROËN Care Lite Service Plan and any accompanied benefits and privileges shall be valid for a period of eighteen (18) months or 30,000 km in mileage, whichever comes first, effective from the date of first utilisation of the CITROËN Care Lite Service Plan for any CITROËN vehicles provided that:
 - a. The CITROËN vehicle was purchased from Cycle & Carriage France Pte Ltd ("Cycle & Carriage").
 - b. Cycle & Carriage has received full payment for the CITROËN Care Lite Service Plan purchased for the vehicle.
 - c. The CITROËN vehicle's original manufacturer's warranty coverage ("Warranty Period") had expired prior to the purchase of the CITROËN Care Lite Service Plan.
2. The service scope of CITROËN Care Lite Service Plan shall only cover three (3) Lubrication Service, excluding any other optional items, in accordance with the Cycle & Carriage CITROËN Service Menu.
3. Any payment received for CITROËN Care Lite Service Plan is only refundable in the event of a change in vehicle ownership or the vehicle is deregistered. The amount refunded will be based on the remaining unutilised service visits, excluding 7% GST. Any amount paid using service credits for CITROËN Care Lite Service Plan is strictly non-refundable. The CITROËN Care Lite Service Plan shall not be transferable under any circumstances whatsoever. An administrative fee of \$50 will be charged to process the refund request.
4. Price of CITROËN Care Lite Service Plan shall only cover the service and maintenance under the CITROËN Care Lite Service Plan (as amended from time to time) and the costs and charges incurred for any other parts replacement or additional service or repair work performed on the vehicle shall be charged to and payable by the customer separately.
5. All services and maintenance to be performed by Cycle & Carriage under the CITROËN Care Lite Service Plan shall be in accordance to the manufacturer's requirements, specifications and schedules. The customer must ensure that the vehicle is sent to Cycle & Carriage CITROËN Authorised Service Centre for regular servicing and maintenance under the CITROËN Care Lite Service Plan at the prescribed servicing intervals of every 6 months or 10,000 km, whichever comes first. The scope of work and parts replacement for the vehicle shall vary from one (1) CITROËN Care Lite Service Plan to another.
6. Cycle & Carriage reserves the right to terminate the CITROËN Care Lite Service Plan for any vehicle with immediate effect by written notice to the customer without any refund of payment to the customer in the event of one or all of the following:
 - a. Where the customer neglects or does not adhere to or comply with the prescribed servicing intervals stipulated for the vehicle, whether or not this leads to any deterioration or affects the vehicle's operating condition in any way whatsoever; and/or
 - b. Where Cycle & Carriage discovers that the customer has, whether directly or indirectly, misrepresented to Cycle & Carriage about the condition of the vehicle or the vehicle components and/or the vehicle had at any time during the CITROËN Care Lite Service Plan or prior thereto from the date of purchase of the vehicle, been serviced or repaired by any service centres other than Cycle & Carriage CITROËN Authorised Service Centre.

INSPIRED BY YOU



CYCLE & CARRIAGE

CYCLE & CARRIAGE FRANCE PTE. LIMITED
SALES & MARKETING

239 ALEXANDRA ROAD, SINGAPORE 159930 – TEL. +65 6479 2792 – FAX +65 6475 4382 – www.citroen.com.sg
INCORPORATED IN SINGAPORE – COMPANY NO. 200609327M – GST REG. NO. MR-8500111-X



7. 20% discount on CITROËN parts is only valid for parts replacement carried out at Cycle & Carriage CITROËN Authorised Service Centre and is not valid for batteries and accessories (e.g. tyres, rims, radio, body kit, upholstery, etc), body & paint work (e.g. accident/insurance repair, body work and respray job), merchandise and other promotional items and packages.
8. Complimentary 24/7 Roadside Assistance under CITROËN Care Lite Service Plan shall only cover the cost of breakdown attendance fee and towing charges within Singapore. Not including tyre change and accident cases. All other fees and charges incurred shall be payable by the customer.

Any termination hereunder shall be without prejudice to the other rights or remedies that Cycle & Carriage may have, at law or under the agreement, prior to or consequent upon such termination.

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